

How To Use Zoom For Class

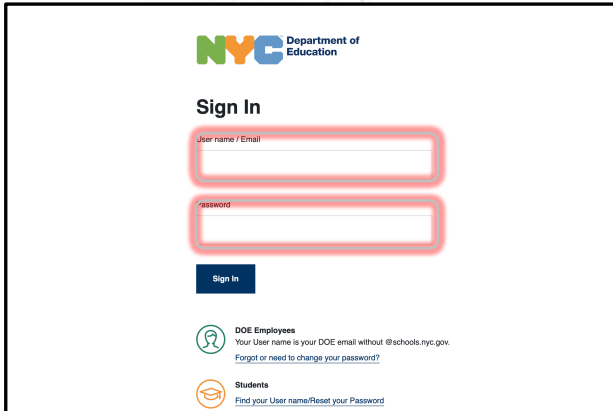
Remember: in order to access Zoom you need to use your DOE account.

If you do not know your @nycstudents.net username and password, follow the instructions [on the NYC website](#) to learn this information.



The screenshot shows the NYC Department of Education website. The header includes the NYC Department of Education logo, a 'Select Language' dropdown, a search bar, and links for 'Get Help', 'Calendar', 'Find a School', 'Employees', 'InfoHub', and 'TeachHub'. A navigation bar contains links for 'Enrollment', 'School Year 2020-21', 'Learning', 'School Life', 'Get Involved', 'Careers', and 'About Us'. A yellow banner highlights an 'Important Update on In-Person Learning Start Dates'. The main content area is titled 'DOE Student Accounts' and includes a list of steps: '1. Your Student Account ID and Password', '2. Visit TeachHub', '3. Access Student Gmail Accounts', and '4. Get More Help'. A green button prompts users to 'Sign up for your NYC Schools Account today!'. A 'Learn at Home' section features a 'TeachHub' button and a link to 'DOE Student Accounts'.

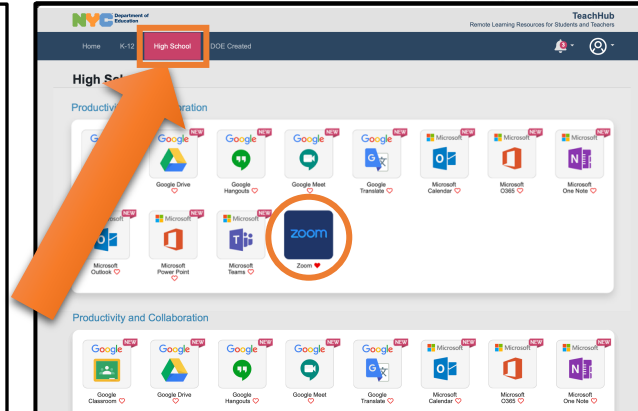
How To Log In To Zoom Using *TeachHub*



The image shows the TeachHub sign-in page. At the top is the NYC Department of Education logo. Below it is a 'Sign In' section with two red-outlined input fields for 'User name / Email' and 'Password'. A blue 'Sign In' button is below the fields. At the bottom, there are links for 'DOE Employees' and 'Students'.

Step 1

Visit the site teachhub.schools.nyc and log in using your @nycstudents.net username and password.

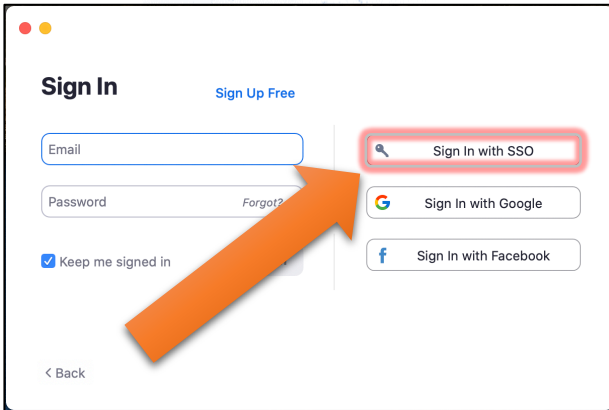


Step 2

After logging in, click on the *High School* tab at the top of the screen. Scroll down until you find the Zoom app and click on it.

Be sure to favorite the app by clicking the ❤️ next to the Zoom logo. This will make it easier to find in the future!

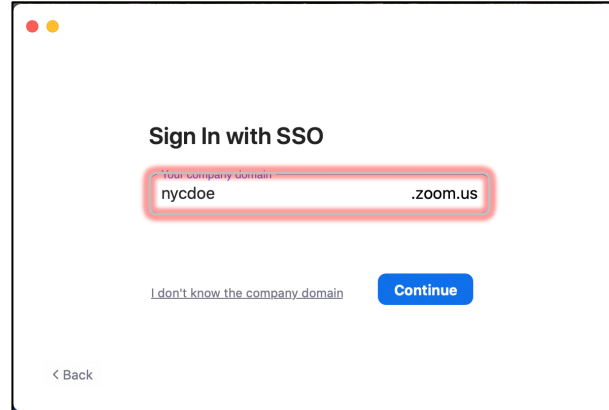
How To Log In To Zoom Using a *Downloaded App*



The screenshot shows the Zoom mobile app's sign-in screen. At the top left is 'Sign In' and at the top right is 'Sign Up Free'. Below these are input fields for 'Email' and 'Password', with a 'Forgot?' link next to the password field. A checkbox labeled 'Keep me signed in' is at the bottom left. On the right side, there are three options: 'Sign In with SSO' (highlighted with a red box and an orange arrow), 'Sign In with Google', and 'Sign In with Facebook'. A '< Back' button is at the bottom left.

Step 1

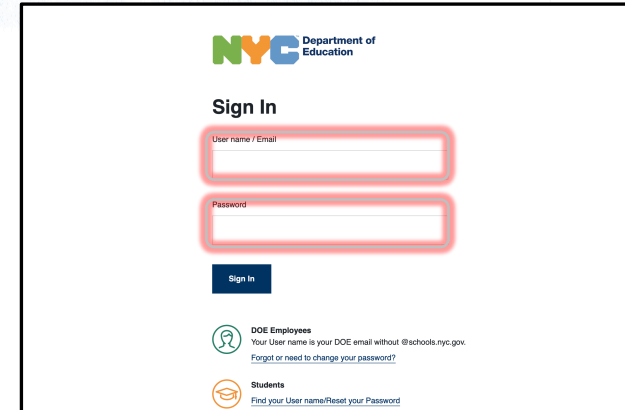
Download and open the Zoom app on your electronic device. When you sign in, click on the "Sign in with SSO" option.



The screenshot shows the 'Sign In with SSO' screen. It has a text input field labeled 'Your company domain' containing 'nycdoe' and a dropdown menu showing '.zoom.us'. Below this is a link 'I don't know the company domain' and a blue 'Continue' button. A '< Back' button is at the bottom left.

Step 2

When asked for your company domain, type *nycdoe* into the text box.




The screenshot shows the NYC Department of Education sign-in screen. At the top is the 'NYC Department of Education' logo. Below it is 'Sign In'. There are two input fields: 'User name / Email' and 'Password', both highlighted with red boxes. Below the password field is a blue 'Sign In' button. At the bottom, there are two sections: 'DOE Employees' with the text 'Your User name is your DOE email without @schools.nyc.gov. Forget or need to change your password?' and 'Students' with the text 'Find your User name/Reset your Password'.

Step 3

A pop-up screen will ask you to log in with your DOE account. Enter your @nycstudents.net username and password.

How To Join A Class Using A *Link*

(Remember, you must be logged into Zoom with your DOE account *BEFORE* you join a class)


 Daily Zoom Link Edited Sep 21


Use the link below everyday at 10:04AM to join our live classes on Zoom. As a reminder, you **MUST** log in to Zoom using your DOE e-mail address.

As a suggestion, you can log on to Zoom through the link in your TeachHub account (this will force Zoom to use your DOE account information when logging on to a meeting).

For students having difficulty with the link, you can also use the Meeting ID and Passcode to log in, or dial into the conversation by calling the phone number:

Meeting ID: 836 0675 0527
Passcode: 241819
Dial by your location: (646) 558-8656

 **Launch Meeting - Zoom**
<https://us02web.zoom.us/j/8...>

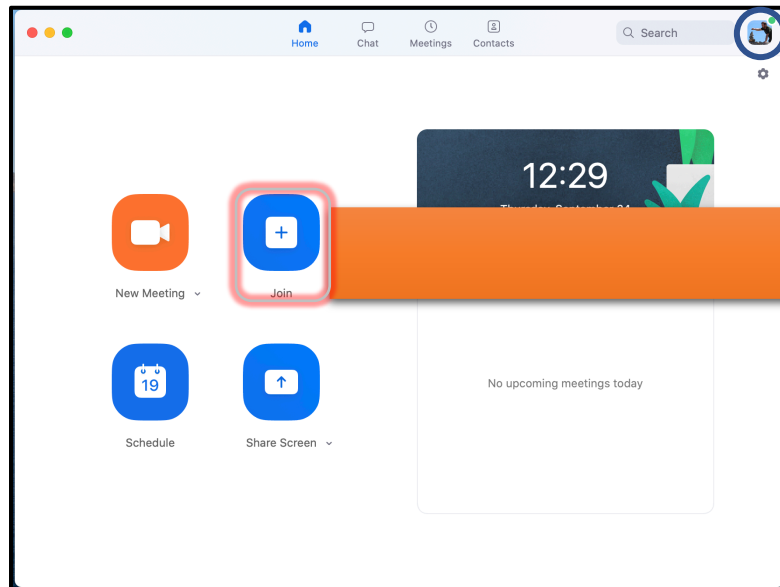
 **Sign In - New York City D...**
<http://teachhub.schools.nyc>

[View material](#)

Click on the Zoom link
provided by your teacher
through Google Classroom.

How To Join A Class Using A *Meeting ID* and *Passcode*

(Remember, you must be logged into Zoom with your DOE account *BEFORE* you join a class)



Check the profile picture in the top corner to make sure you are logged in with a @nycstudents.net account.

Join Meeting

Meeting ID or Personal Link Name
123 4567 8901

Mr. Panetta

☐ Don't connect to audio

☐ Turn off my video

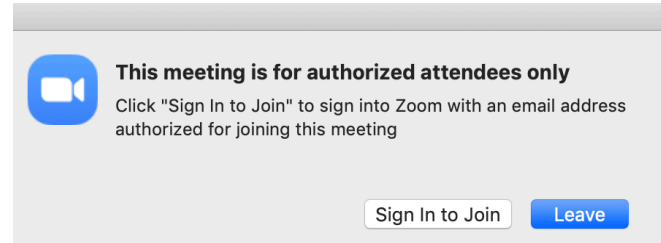
Cancel Join

After logging in, click on the “Join” button. On the pop-up menu that appears, type in the *Meeting ID* and *Passcode* (provided by your teacher).

Common Problems

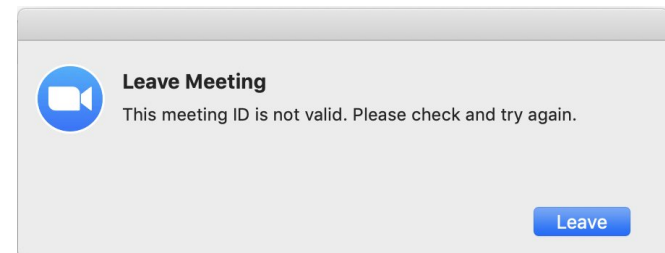


Authorized Attendees Only



This error message means you have tried logging on to Zoom using a non-DOE account. If you (or someone in your house) have used Zoom before with a different account, your electronic device may remember this account. Follow the directions in this guide to log in to Zoom with your DOE account.

Meeting ID is Not Valid



If you attempted to log in to a Zoom meeting using a *Meeting ID* and *Passcode*, you most likely made a typo when typing the information in. If this problem continues, try closing all apps (including Zoom) and try again.